

A sprawling network of 37 agency partners unites with Guardify.

In the bustling heart of Dallas County, Carrie Paschal faced a daunting challenge. As Chief Investigative & Support Services Officer for the Dallas Children's Advocacy Center (Dallas CAC), her organization was entrusted with the delicate responsibility of handling child testimonies in a jurisdiction that ranks as the ninth largest in the United States.



Dallas Children's
Advocacy Center

— THE CHALLENGE

Important testimony was constantly at risk of loss or damage

Dallas CAC knew their reliance on DVDs for storing these sensitive testimonies was full of risks – corruption of files, potential loss, and the worst-case scenario of these crucial pieces of evidence vanishing into thin air. Each lost or damaged DVD not only meant a logistical nightmare but a heartbreaking step back in their mission to protect the most vulnerable. They needed an alternative solution for securely capturing and distributing their forensic interviews.



I don't know of any DVDs that were put on the internet, but did we have them go missing and not know where they ended up. **Are there DVDs in our county unaccounted for? Unfortunately, yes."**



Carrie Paschal

Chief Investigative
& Support Service Officer

— KEY PROBLEMS TO SOLVE



Risk of Losing Evidence

DVDs posed a high risk of losing critical video evidence due to potential corruption or physical loss.



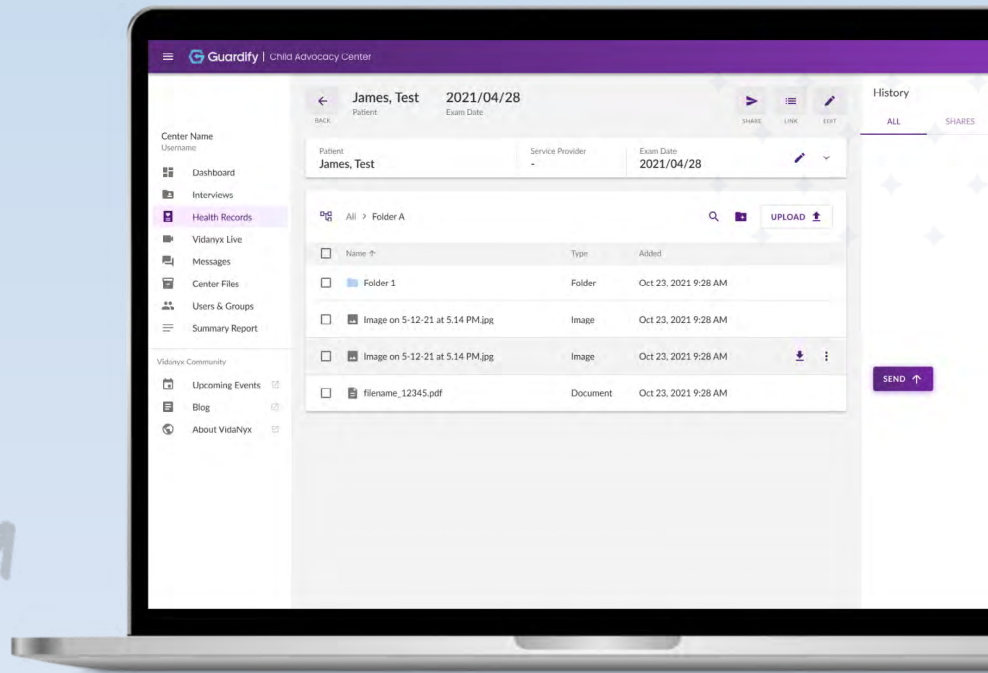
Security

Mishandling DVDs was a significant risk to the security and confidentiality of child testimonies.



Inefficient Handling

Providing DVDs to law enforcement for each interview was time-consuming and inefficient.



— THE SOLUTION

A simple, intuitive platform that eliminated evidence sharing.

As they grappled with these challenges, the need for a more secure, reliable solution became increasingly clear. Enter Guardify – a beacon of hope and innovation.

The transition to Guardify significantly streamlined evidence management by eliminating the cumbersome process of handling DVDs. Paschall described using the platform as both “easy” and “intuitive.”

With Guardify, Dallas CAC could provide immediate accessibility of testimonies to authorized personnel, enhancing collaboration among the multidisciplinary team and earning commendation from defense attorneys for its timeliness and convenience. The platform’s robust case history audit log was a significant boon for prosecutors, preserving the legal integrity of the evidence.

Summarizing the transformative impact of Guardify, Paschall remarked, “We thought we had a good process, but Guardify showed us there’s a better way to mitigate risks. It’s completely worth the change.”



CJIS and HIPAA Compliant

Top-tier security for sensitive testimonies, ensuring their protection against unauthorized access and loss.



Immediate Accessibility

Instant access to testimonies for authorized team members, facilitating swift and effective collaboration.



Streamlined Evidence Management

The transition away from DVDs to Guardify eliminated cumbersome processes, making evidence handling more efficient and intuitive.

— RESULTS

Rapid onboarding and easy evidence sharing for the 9th largest jurisdiction in America.

The impact of Guardify for Dallas CAC was profound: swift evidence processing, bolstered legal integrity, and minimized trauma for children.

This shared digital platform fostered a more cohesive, efficient, and secure collaboration network for the 37 partner agencies involved in the MDT. By providing a unified system for evidence management, Guardify eliminated the inconsistencies and risks associated with the previous DVD-based method. This change led to enhanced trust and reliability among the partner agencies, as they could now access critical information swiftly and securely.

The ease of use and intuitive nature of Guardify meant that all agencies could quickly adapt to the new system, reducing the need for extensive training or technical support. This streamlined approach to sharing sensitive testimonies not only saved time but also ensured that all parties were working with the most current and accurate information.



Keeping the child first in all we do is a shared value of our MDT and with that in mind, law enforcement worked with us to write Guardify into our investigative protocols. Our staff and partners did really well with the transition; Guardify is just so easy to navigate and intuitive to figure out."

Carrie Paschal

Chief Investigative
& Support Service Officer



Easy Onboarding of 37 Partners

Proactive training and integration for the full team led to rapid adoption of the Guardify platform. Along with this assistance, many users could learn the platform on their own, thanks to its intuitive tools and interface.



Prevention of Revictimization

Guardify ensured rigorous control over access to testimonies, aiding Dallas CAC in protecting children's well-being and dignity, preventing additional trauma linked to mishandling sensitive evidence.

See how you can streamline your evidence collection at guardify.com

