

Building Bridges to Success: Strengthening Prosecutor Recruitment and Retention

Building Bridges to Success: Strengthening Prosecutor Recruitment and Retention was originally presented at the **2023 Washington Association of County Officials Annual Conference in Everett, WA.**

Since then, VidaNyx has rebranded to Guardify. No educational content has been changed.



Washington Association

Please note that because the presentation was recorded at a live event, some portions of the audio may be harder to hear.



Washington Association of COUNTY OFFICIALS

Continuing Legal Education is available in the following states:

TX 1.25 Credit Hours Course # 174216370 WA 1.25 Other Hours Course # 2000551 WV 1.50 Legal Ethics Course #86700

Please submit your evaluation form within 30 days of completing the training.



Washington Association

PRIORITY-**Criminal Justice** NEEDS INITIATIVE A propert of the RAND Gerperstein, the Pathon Description Descends Parton, HTI betweendening, and the Teatmentity of Descent

Prosecutor Priorities, Challenges, and Solutions

Daniel S. Lawrence, Camille Gourdet, Duren Banks, Michael G. Planty, Dulani Woods, Brian A. Jackson

SUMMARY

State and local prosecutors face an ever-increasing array of challenges and responsibilities, including recruiting and retaining talented and diverse prosecutors and handling, storing, and using growing bodies of evidence generated through modern technology. Some of these issues have emerged recently, while others represent ongoing challenges to prosecutors that have been complicated by recent technology or emerging trends. Although crime levels are at their lowest in more than 25 years, prosecutors face significant challenges from, for example, persistent violent crime in urban areas, difficulties in obtaining the technical capabilities necessary to identify and prevent cybercrime, and the opioid epidemic that has devastated communities across the United States. Prosecutors are expected to deliver fair and legitimate justice in their decisionmaking while balancing aspects of budgets and resources, working with increasingly larger volumes of digital and electronic evidence that have developed from technological advancements (such as social media platforms), partnering with communities and other entities, and being held accountable for their actions and differing litigation strategies.

State and local prosecutors around the country continue to contend with very high caseloads and comparatively lower salaries than practicing attorneys in other settings. These realities can make both the retention and

Key Findings

The panelists

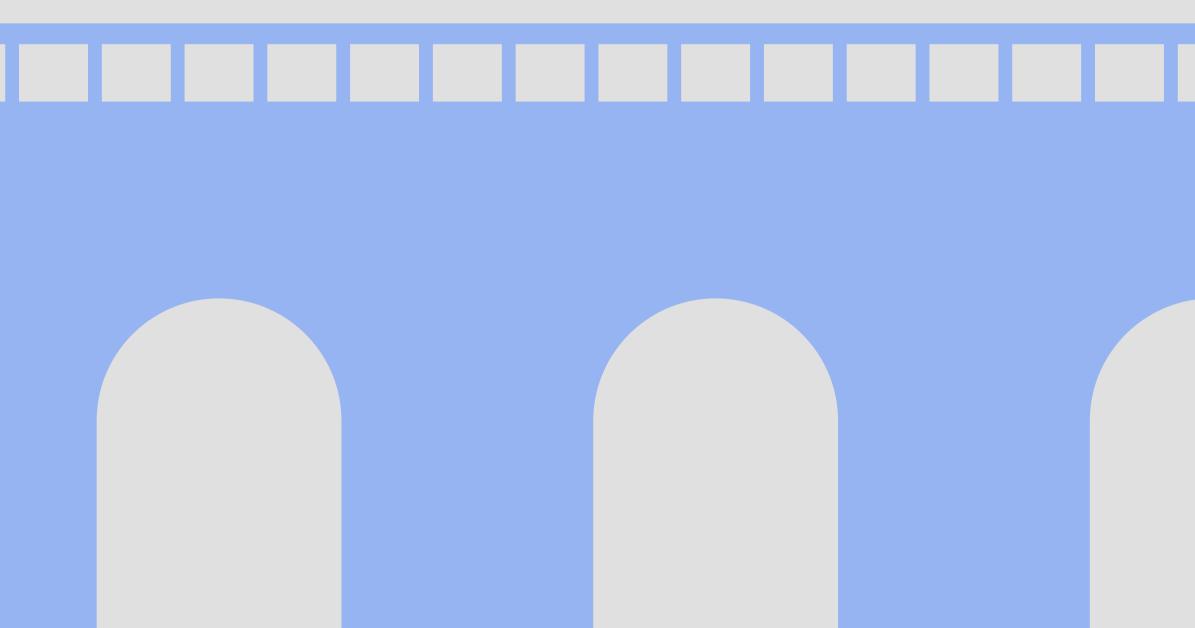
- · recognized that research to better understand ways to improve staff recruitment, training, and retention would best support many of the challenges that prosecutors face.
- advised that prosecutors are challenged by the inadequate or inconsistent collection of data and other information that is shared among agencies, their partners, and the community, as well as by emerging digital and forensic technologies. Prosecutors need guidance on maximizing case investigation and trial resources.
- recommended identifying promising practices to prevent and respond to witness intimidation and tampering, which are pervasive in the criminal justice system and directly affect outcomes.
- recommended conducting research into the most-promising practices for collecting and disclosing officer misconduct and discipline issues, as well as reporting disclosure obligations related to the Brady and Giglio standards.
- · recommended more research on engaging the community and determining whether different combinations of problemsolving and litigation strategies can reduce crime.

the ongoing professional development of prosecuting attorneys a challenge.

With the advent of such technology as social media and body-worn cameras, prosecutors must contend with large volumes of digital information and must determine the admissibility of evidence based on not just its probative value but also whether a proper chain of custody was established and followed. Similarly, although the rise of predictive analytics and other data science tools can provide new insights to increase fairness and promote justice, these kinds of risk assessment measures are not foolproof. Moreover, advances in forensic science have brought new capabilities that can be critical to a case, but the time required to properly conduct







Recruitment

Retention

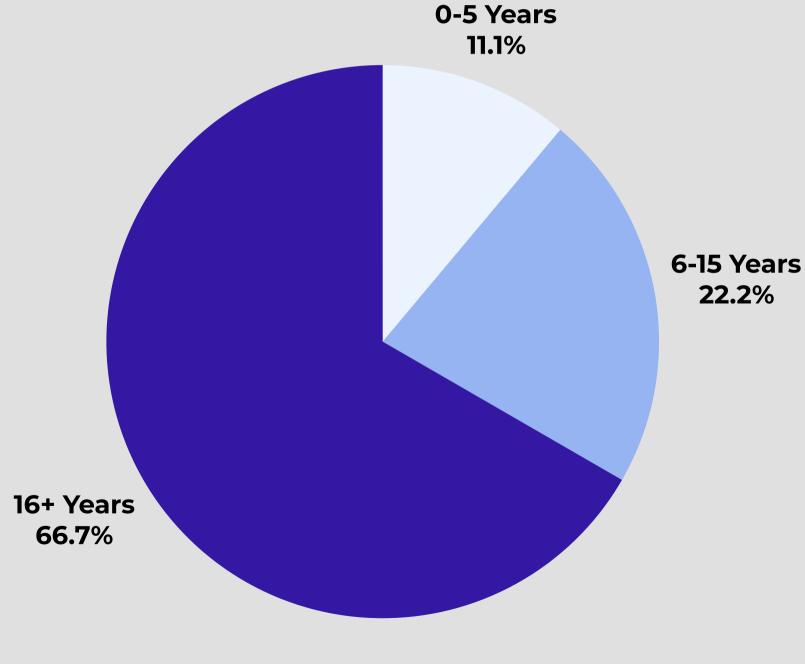
Recruitment

Retention









16+ Years 33.3%

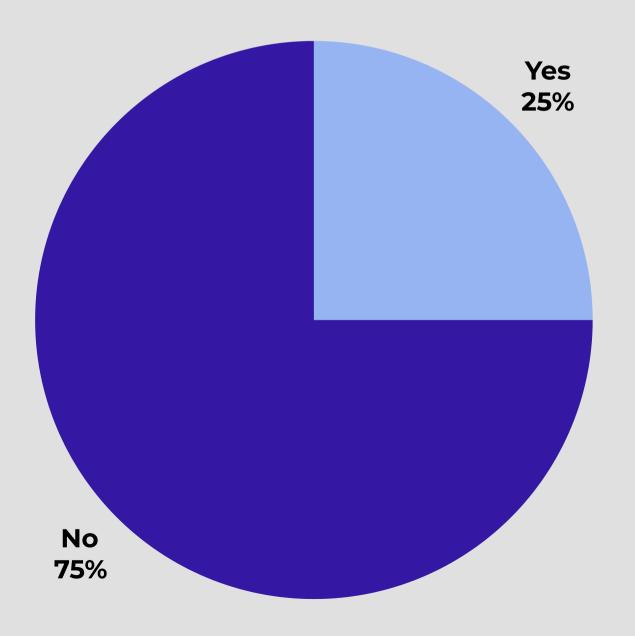
Nationwide

0-5 Years 30.7%

6-15 Years 36%



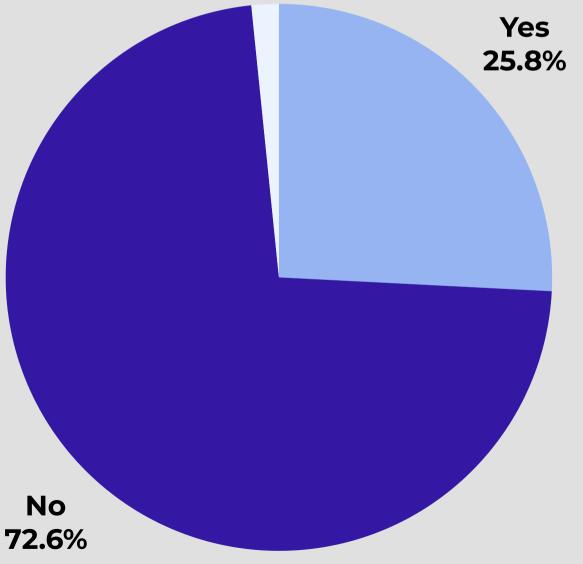
Washington State



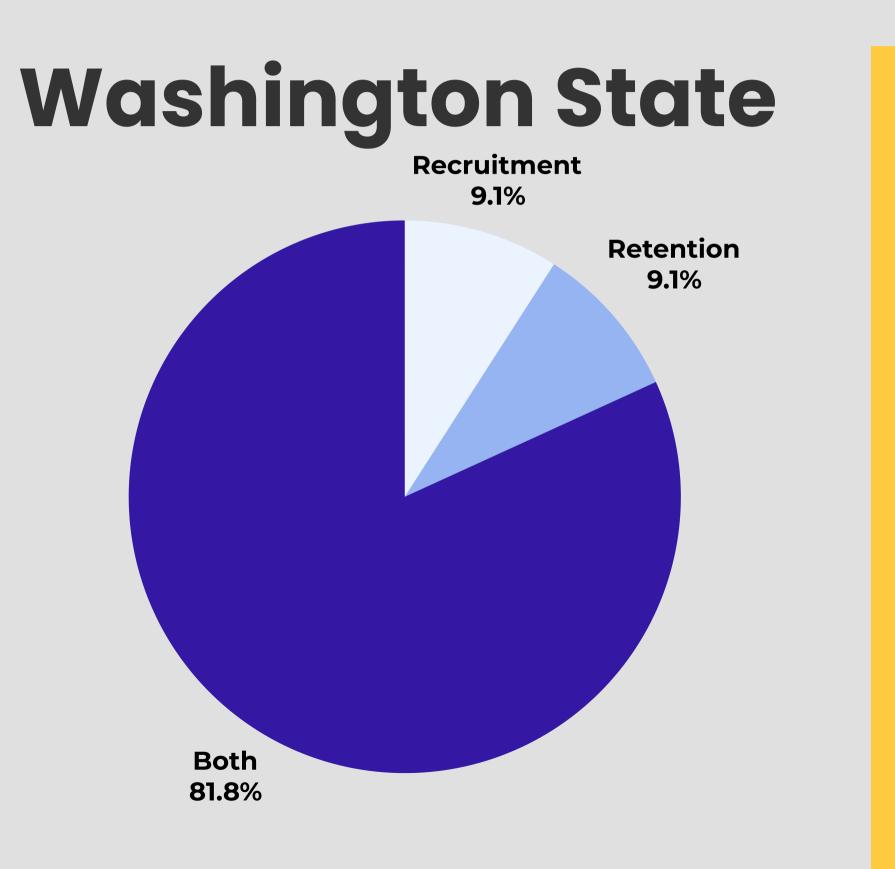


Nationwide

I Don't Know 1.6%



Recruitment, Retention, Both?





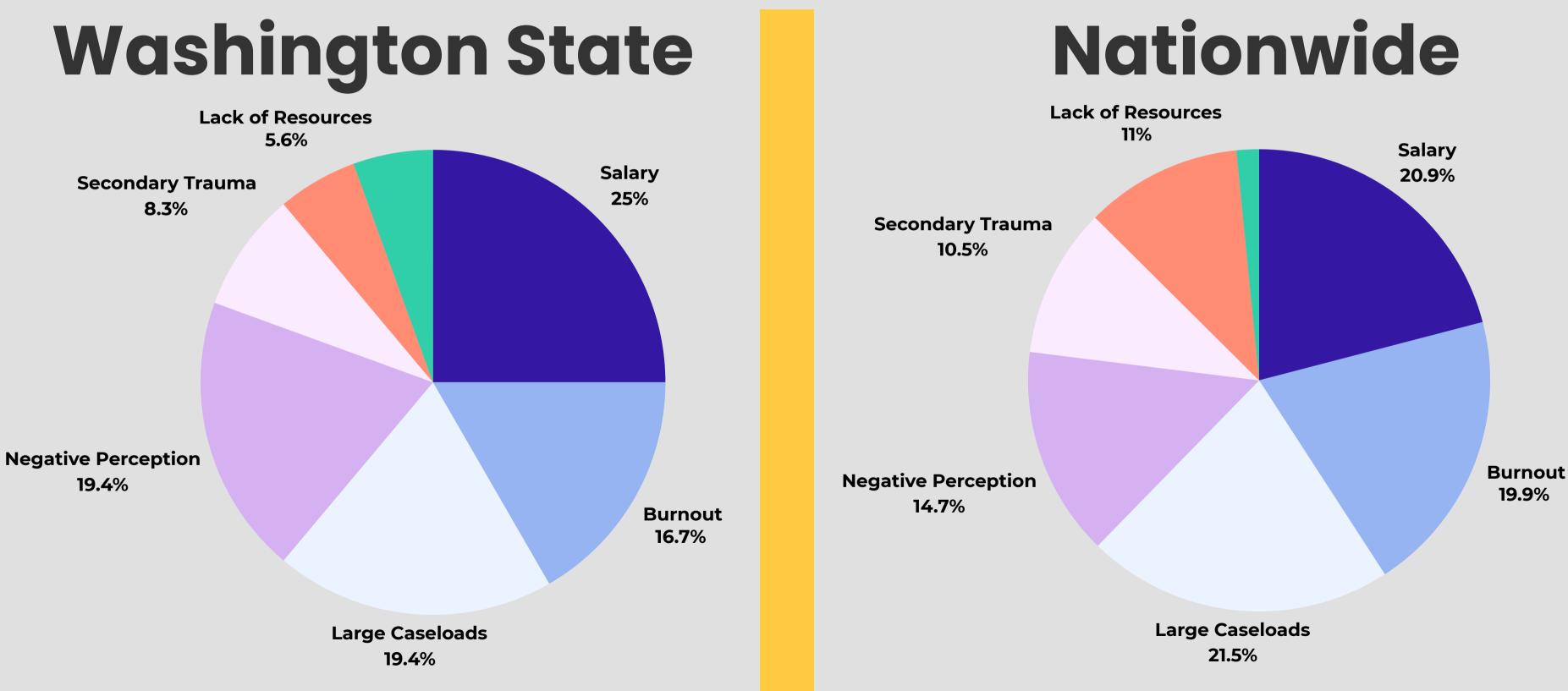
Nationwide

Recruitment Neither 8.1% 9.7%

> Retention 12.9%



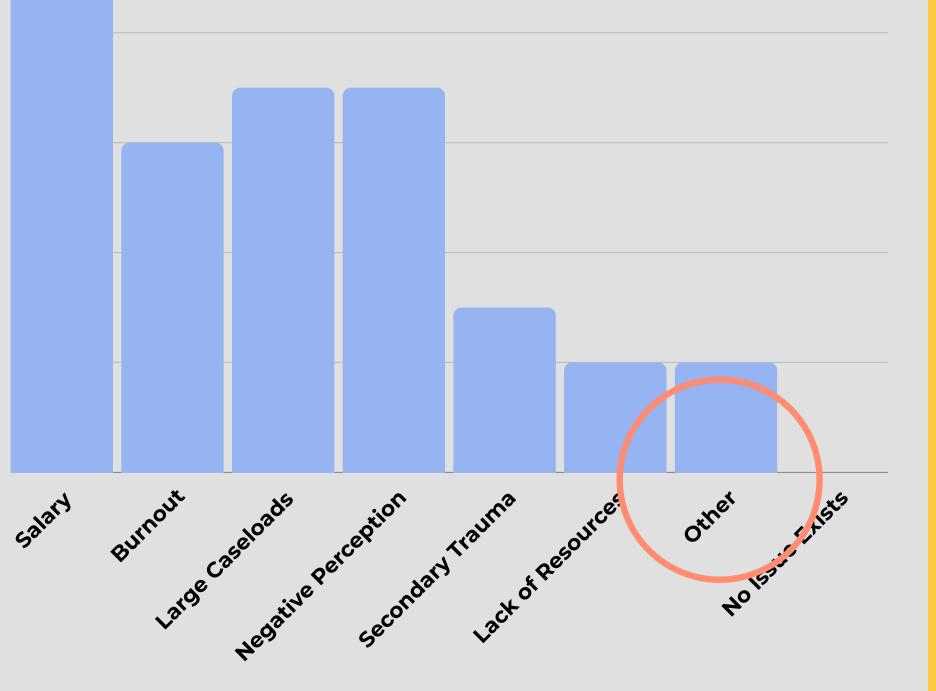
Reasons Why

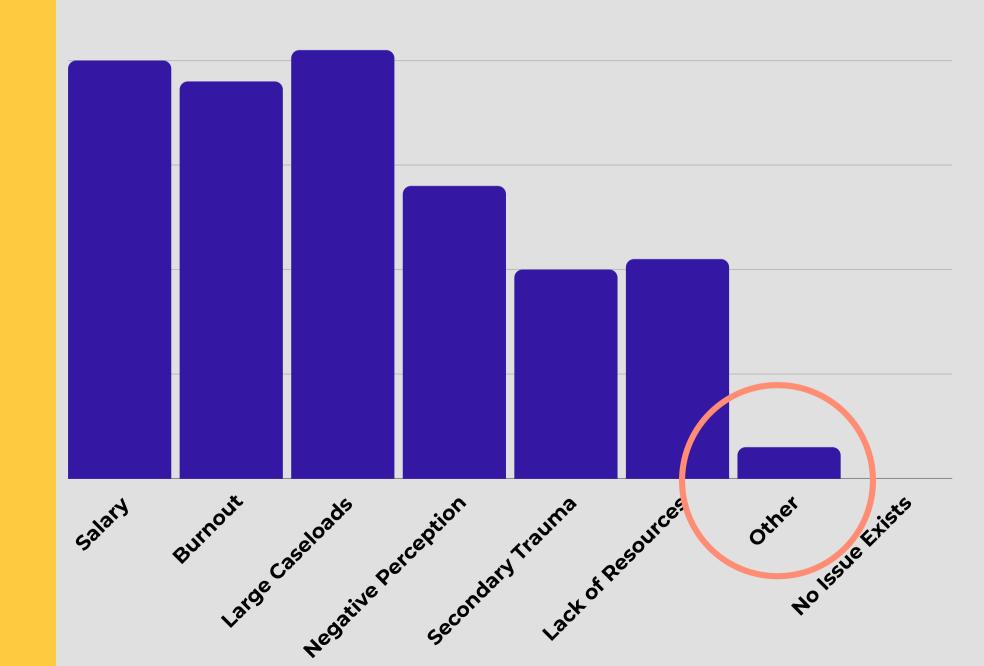




"Other" Reasons Why

Washington State







Nationwide

"Other" Reasons Why

"Lack of attorneys willing to practice in the field."

"Lack of active recruitment at a level that competes with other practice areas."

"Law schools are not providing ample prosecution opportunity/discussion."



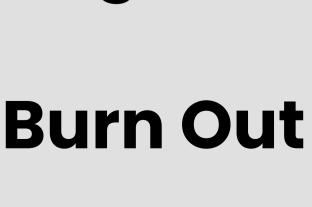


Washington State











Nationwide Large Caseloads

Salary

Burn Out

Negative Perception

Interview with County Attorney Chris Taylor Tom Green County Attorney's Office, Texas



Culture of Respect



- Autonomy
- Manage Caseload Volume & Burnout by Making **Good Charging Decisions**
- Feedback, Yearly Reviews, Professional Development
- Recruitment through Relationship Building



Here's How To Make Performance Evaluations Super Productive And Painless (For All)



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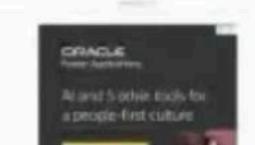
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²¹ specialization conversations prior to performance evaluation interaction delet.

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Performance Reviews From Forbes Human Resources Council*



- Be clear on what the purpose of the reviews are, and let employees know when they will take place.
- Focus on genuine relationship building and employee development throughout the year by scheduling regular check ins.
- Have an open door policy. Employees crave feedback in the moment.

*Forbes Human Resources Council, Here's How Managers Are Making Performance Reviews Simple, Painless And Effective (2021)



Performance Reviews From Forbes Human Resources Council*

Be consistent and fair.



- Articulate what expected competencies for the position are and give specific examples of how they were and were not met.
- Offer a positive piece of feedback first and offer advice from the place of wanting employees to succeed.
- Avoid discussing compensation during reviews.

*Forbes Human Resources Council, Here's How Managers Are Making Performance Reviews Simple, Painless And Effective (2021)



Attendance Code **Virtual Attendees**







Budgeting Tips

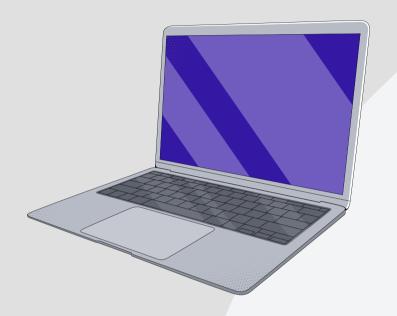
Dr. Ben Short **Trussville City Council** Planning & Zoning, Design, Review, Finance Committee







Salaries **Benefits**



Equipment Technology





Presenting Requests





Salaries **Benefits**

in your jurisdiction.



Ask for a study to be conducted into positions and compensation compared to other offices nationwide, usally done by a third party who can then make a recommendation to whoever sets salaries & benefits

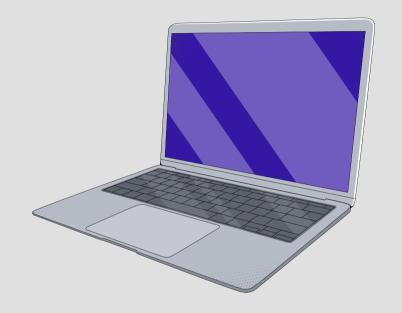
RECRUITING THE GEN Z PROSECUTOR

NOVEMBER 2022









Equipment Technology

- When asking for funding for new equipment, software, or technology, consider how the
- reducing burnout?
- expenses & personnel costs?

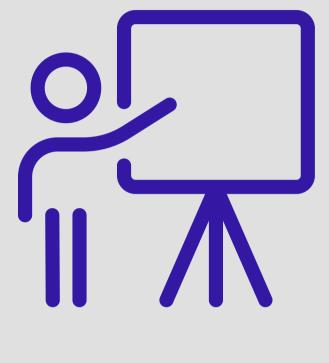


How would the purchase help you save on other

Could staff workloads become more manageable,

purchase would save your office time and money.





Presenting Requests

- Highlight How Purchase Helps Employees with **Job Difficulties**
- Format (One Pager)



Demonstrate Savings and Past Fiscal Responsibility

Provide Information in a Simple, Straightforward



Other Sessions at WACO 2023 Annual Conference



- Funding for Staff
- Working with Commissioners

Interview with Jessica Herzer Gonzaga School of Law, Class of 2024



- Get Involved with Law Schools/Student **Organizations & Participate in Local Public Service Job Fairs**
- **Communicate Office's Mission**
- Be Mindful of Application Timelines
- Interns, Clerks, & Employees Want to Grow & Develop





Gonzaga University School of Law Center for Professional Development & Externships

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25 Student Organizations

Including Moot Court, Criminal Law Society, Public Interest Law Project

On-Campus Interviews Online Job Board (ZagLAW) Externships Networking / Blogspot Volunteer

Seattle University School of Law Center for Professional Development On Campus Interviews Matt Etter Assistant Dean **Resume Collection Services** etterm@seattleu.edu **Online Job Board (Simplicity) Jana E. Matthews State Work Study** Associate Director **Networking / Blogspot** jmatthews1@seattleu.edu **Mock Trial Competitions**

Josie Mitchell Associate Director mitchejo@seattleu.edu

43 Student Organizations

Including Future Prosecutors for Social Justice, Public Interest Law Foundation

University of Washington School of Law Center for Career Development

Kerry Godes, Assistant Dean for	Resu
Advancement	NCJU
kgodes@uw.edu	

Jerrell Whitehead Associate Director, Advancement jerrellw@uw.edu

37 Student Organizations

Including Public Interest Law Association, Moot Court Honor Court, First Generation

Law Student Association

On Campus Interviews ume Collection Services **Online Job Board Externships Networking & Alumni Events Moot Court Competition Judge Participate in Clinics** Huskies@Work Job Shadowing

Graduates Staying in WA State American Bar Association, 2022 Employment Statistics

Gonzaga*

<u>Largest Employment</u> <u>State</u>

WA

(67 of 130 Students)

Seattle*

<u>Largest Employment</u> <u>State</u>

WA

(157 of 211 Students)

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WA Graduates Employment Track American Bar Association, 2022 Employment Statistics

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The District Attorney (DA), also known as a prosecutor, plays a critical role in our criminal justice system. They represent the government in criminal cases and are responsible for ensuring that justice is served by prosecuting individuals accused of committing crimes.

Throughout the criminal justice process, the prosecutor works with law enforcement agencies to investigate crimes, determine whether charges should be filed, and prosecute cases in court. They also prioritize working with victims and witnesses to ensure their rights are protected and they are supported throughout the process.

You may hear the prosecutor referred to by different titles depending on the jurisdiction they serve. Regardless of their title, the role of the prosecutor remains the same. They represent the people of their jurisdiction and have a duty to seek justice in every case, carefully evaluating the evidence presented and protecting the rights of the accused.

The role of the prosecutor is crucial to maintaining public safety and deterring future criminal behavior. By prosecuting criminals, they help ensure that justice is served, which in turn promotes a sense of security within the community.



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Northwest Public Service Career Fair Hosted and Coordinated by

Lewis & Clark Law School **Seattle University School of Law**

Jana Matthews (Seattle Fair) jmatthews1@seàttleu.edu





February 3-4, 2024

Employer registration opens each October.

Student Loans

"95% of students take on loans to attend law school, and the average law student owes about \$165,000 in educational debt upon graduating." *



- State Initiatives
- Federal Public Service Loan Forgiveness

*American Bar Association, The 2020 Student Loan Debt Survey Report



Federal Public Service Loan Forgiveness Eligibility* Qualifications for PSLF

- be employed by a U.S. federal, state, local, or tribal government or qualifying not-for-profit organization (federal service includes U.S. military service);
- work full-time for that agency or organization;
- have Direct Loans (or consolidate other federal student loans into a Direct Loan);
- repay your loans under an income-driven repayment plan or a 10-year Standard Repayment Plan; and make a total of 120 qualifying monthly payments that need not be consecutive.

*Federal Student Aid, Federal Public Service Loan Forgiveness Website

How to Apply

 Check to see if your employer is already in our employer database.

Request that your employer's eligibility be reviewed if it is not already in our database or has not yet had its eligibility determined.

 Prepare and sign your PSLF form, and request certification and signature from your employer-all electronically.

 Generate your PSLF form for manual signature and submission to the PSLF servicer (if electronic submission isn't possible).

Additional Resources

Prosecutors' Center for Excellence, Recruiting the Gen Z Prosecutor (December 2022)*

- Average Salary \$ 57,341 (based on Survey of 530 Offices)
- <u>Other Incentives</u>: Paid Bar Dues, Student Loan Assistance and Forgiveness, First Time Homebuyers, Free CLES, Tuition Reimbursement, **Wellness Programs**
- Interns = Future Employees
- More Collaborative Rather than Competitive Environments

*Hamann, K., Prosecutors' Center for Excellence, *Recruiting the Gen Z Prosecutor* (December 2022)



Additional Resources

Upcoming Events & On Demand Webinars

- <u>10/10/23 12:30-2:00P</u> (Zoom) Washington Student Achievement Council Webinar Public Service Loan Forgiveness (PSLF): New Regulations and Limited-Time Opportunities
- <u>On Demand Maintaining Emotional Well-Being Verdict after Verdict:</u> Trauma Resilience for Prosecutors presented by Dr. Elena M. Doskey



Maintaining Emotional Well-Being Verdict After Verdict

Trauma resilience for prosecutors using the CE-CERT model.



Elena M. Doskey de Lobón, Ph.D. Dallas Children's Advocacy Center



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*Hamann, K., Prosecutors' Center for Excellence, *Recruiting the Gen Z Prosecutor* (December 2022)



Additional Resources Moving Justice Forward: A Blueprint for the Connecticut Division of Criminal Justice*

- "Higher workloads cause backlogs and decreased efficiency" and "such outcomes can also lead to additional harm for victims and further compound disparate outcomes for people of color."
- "The amount of time and energy dedicated to operating out-of-date technology leads to an increased workload and takes prosecutors and staff away from other pertinent tasks such as ensuring sufficient and effective time is spent on each case."
- <u>Recommended Actions</u>: evaluate statewide staffing needs, set hiring targets, engage with legislature to increase funding, assess technology gaps, create budget for technology

*DeClerc, T., Garcia, A., Geiger, S., Hauslick, D., Jackson, L., Lucas, D., Martinez, A., Van Develde, K., Center for Justice Innovation, Moving Justice Forward: A Blueprint for the Connecticut Division of Criminal Justice (August 2023)

Additional Resources

Prosecutor Priorities, Challenges, and Solutions*

- "Some of the most-pressing challenges that prosecutors face are related to difficulties recruiting, training, managing, and retaining staff."
- <u>High Priority Need</u>: "Research to better understand ways to improve staff recruitment, training, and retention would best support many of the challenges that prosecutors face."

*Banks, D., Gourdet, C., Jackson, B.A., Lawrence, D., Planty, M.G., Woods, D. Rand Corporation, Prosecutor Priorities, Challenges, and Solutions (2019)



To Do List

What can you do today? Draft mission-type statement for your office that

- gives insight into culture.
- Reach out to law school career services and/or directly to student organizations.
- Sign up for the Northwest Public Service Job Fair.
- Create an open door feedback policy and start calendaring yearly reviews.



To Do List

What can you do today?



- Make sure current employees are aware that your office qualifies for federal public service loan forgiveness & start sharing with potential new hires.
- Carve out time on your next board meeting agenda to discuss recruitment and retention of prosecutors in WA. Compare notes to determine what is working and not working.



Contact Information

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American Bar Association, The 2020 Student Loan Debt Survey Report, https://www.americanbar.org/content/dam/aba/administrative/young_lawyers/2020-student-loan-survey.pdf

American Bar Association, Gonzaga University School of Law Employment Summary for 2022 Graduates, https://gonzaga.azureedge.net/-/media/Website/Documents/Academics/School-of-Law/About/Consumer-Information/ABA-Employment-Summary-Report-2022.ashx? rev=5942157d34ab4cfa896fd61d139f0085&hash=DF66D7DDD84347D8D7810EFC3F7565C6

American Bar Association, Seattle University School of Law Employment Summary for 2022 Graduates, https://law.seattleu.edu/media/school-of-law/documents/about/aba-required-disclosures/employmentsummaries/aba-employment-summary-for-2022-graduates.pdf

American Bar Association, University of Washington School of Law Employment Summary for 2022 Graduates, https://www.law.uw.edu/media/142995/updated-class-of-2022-employment-summary-report-002.pdf

Banks, D., Gourdet, C., Jackson, B.A., Lawrence, D., Planty, M.G., Woods, D., Rand Corporation, Prosecutor Priorities, Challenges, and Solutions (2019), https://www.rand.org/pubs/research_reports/RR2892.html

City of Trussville, Alabama, https://trussville.org/



DeClerc, T., Garcia, A., Geiger, S., Hauslick, D., Jackson, L., Lucas, D., Martinez, A., Van Develde, K., Center for Justice Innovation, Moving Justice Forward: A Blueprint for the Connecticut Division of Criminal Justice, https://www.innovatingjustice.org/publications/moving-justiceforward#:~:text=In%20a%20joint%20effort%20to,within%20the%20State's%20Attorneys'%20Offices

Doskey, Dr. Elena M., Maintaining Emotional Well-Being Verdict after Verdict: Trauma Resilience for Prosecutors Webinar, https://info.guardify.com/verdict

Federal Student Aid, Federal Public Service Loan Forgiveness, https://studentaid.gov/manage-loans/forgivenesscancellation/public-service

Forbes Human Resources Council, Here's How Managers Are Making Performance Reviews Simple, Painless And *Effective* (2021), https://www.forbes.com/sites/forbeshumanresourcescouncil/2021/09/09/heres-how-managers-aremaking-performance-reviews-simple-painless-and-effective/?sh=8abbfd350086

Ford, B., Why I Left My Prosecution Career to Give Future Prosecutors Meaningful Tech, https://guardify.com/why-i-left-my-prosecution-career-to-give-future-prosecutors-meaningful-tech/

Guardify, Get Out of Dodge: How Ford County, Kansas Gave the Boot to Manual Evidence Management Practices Webinar, https://info.guardify.com/fordcounty



Gonzaga University School of Law, Center for Professional Development and Externships, https://www.gonzaga.edu/school-of-law/careers

Gonzaga University School of Law, Student Organizations, https://www.gonzaga.edu/school-of-Iaw/academics/academic-success-program/student-resources/student-organizations

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Leavenworth, J., CT Insider, Short-staffed CT prosecutors deal with heavy workloads and outdated technology, report shows https://www.ctinsider.com/connecticut/article/state-s-attorney-workload-hiring-report-18294707.php

Northwest Public Service Career Fair, https://law.lclark.edu/nwconsortium/nw-public-service-career-fair/

Seattle University School of Law, Center for Professional Development, https://law.seattleu.edu/careers/our-services/

Seattle University School of Law, Student Organizations https://law.seattleu.edu/student-life/community/studentactivities/student-organizations/



National District Attorneys Association Learning Center, Streamlining Evidence Intake: Uniting Prosecutors & Law Enforcement through Cutting-Edge Technology for Efficient Evidence Management & Discovery Excellence Webinar, https://learn.ndaa.org/products/streamlining-evidence-intake-uniting-prosecutors-law-enforcement-throughcutting-edge-technology-for-efficient-evidence-management-discovery-excellence-2#tab-product_tab_overview

Tom Green County Attorney's Office, Texas, https://www.tomgreencountytx.gov/page/ca.CountyAttorneyHome

United States Department of Justice, Office for Victims of Crime, Vicarious Trauma Toolkit https://ovc.ojp.gov/program/vtt/introduction

University of Washington School of Law, Center for Career Development, https://www.law.uw.edu/careers

University of Washington, Student Organizations and Law Journals, https://www.law.washington.edu/students/orgs/default.aspx

Upchurch, M., Mobile Bar Association Monthly Bulletin, *President's Comments,* Volume XLII, Issue 5 (May 2013)

Washington Student Achievement Council, <u>https://wsac.wa.gov/about-us</u>

Washington Student Achievement Council, Public Service Loan Forgiveness (PSLF): New Regulations and Limited-Time Opportunities Webinar, https://us02web.zoom.us/webinar/register/WN_dYcS50-oS6qaYiEtjWA1rQ#/registration





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